

\* Please note the time of the Reversal Provider Assistance session was added.



**TRANSMITTAL DATE:** December 18, 2014

**TOPIC:** Reminder Reversal Provider Assistance

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Please see the attached file regarding upcoming Reversal changes.

Should you have any questions, be sure to contact Teresa Nino at [MariaNino@azdes.gov](mailto:MariaNino@azdes.gov). Thank you.

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**Division of Developmental Disabilities  
Provider Billing Assistance - Phoenix**

**REMINDER  
REVERSAL (ADJUSTMENT) CHANGES**

**When:** Monday December 22, 2014

**Where:** 1789 W. Jefferson St.  
4th Floor - SW Conference Room  
Phoenix, AZ 85007

**Time:** 1:00pm to 3:00pm

**What:** Reversal (Adjustment) Changes

- Old Process
- New Process and Requirements
- How to access and review reports
- Reconcile the adjusted claim line when the request is completed

**Please Note:** This is a reminder for the first provider assistance session. Future reminders will be sent out two days prior to the other five scheduled dates.

**\*\*If you wish to Conference Call in the number is  
1-877-820-7831 Passcode 584973**

**Please RSVP to Teresa Nino  
MariaNino@azdes.gov**



**DEPARTMENT OF ECONOMIC SECURITY**

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